



A Statement From 3Sixty Integrated

March 19, 2020 - At 3Sixty Integrated, our mission is, We Protect You. With this current global crisis, we cannot help but think of our clients, partners, associates and team members. The impact of this outbreak has massively deepened for everyone, and many of us are feeling anxiety at the level of uncertainty ahead. As this situation evolves, our team is working diligently to help our customers, partners and community emerge stronger.

Maintaining Informed and Healthy

Our priority is to avoid situations that could possibly jeopardize the safety or health of our customers, partners, team members and their extended families. We're closely monitoring developments from the [World Health Organization](#) (WHO), the [US Center for Disease Control](#) (CDC), and other public health entities.

Additionally, we are communicating regularly with our team members to keep them informed and prioritizing safety. All recommended hygiene practices are in place and team members who experience signs of illness, such as fever and coughing, are asked to stay home and consult a primary physician.

Still Protecting You

At this time when security is especially crucial, we understand the importance of ensuring your security system bolsters prevention and reinforces changing policies for your organization. Currently, our physical and virtual offices remain open to serve you. We have the necessary resources and capabilities to provide services both remote and onsite.

Recent requests include:

- How to Manage Your System Remotely
- Remote Collaborative Designs (via SiteOwl and Zoom Call)
- Onsite Installations
- Onsite Service Repairs
- Remote Preventive Maintenance
- 24/7 Support

We understand government directives or other outside factors may change and/or prohibit our ability to handle onsite work. If so, rest assured we are prepared to continue our office operations remotely in a secure way.



We are Here for You

Our team is consistently searching for better ways to help you. Our R&D department is tracking developments in technology, and as we test solutions that are relevant, we will share them with you.

In addition, there are speculations of delays in the production and shipping of security devices from overseas. We have secured on-hand inventory of devices to aid possible shortages at this time.

Please reach out to me or your 3Sixty Integrated contact with any questions you may have or with anything we can do to help. Our hope is that you and your loved ones remain safe and healthy, and that as a community we move forward.

Best,

Will Duke

CEO